Fact Sheet
2015

Mission Statement: NHS provides innovative solutions to support the unique needs of the individuals we serve by striving to create a caring and responsive environment that promotes the highest standards of integrity and quality.

Core Values: Accountability, Diversity, Integrity, Leadership, Quality, Social Responsibility, Stewardship, and Teamwork

Corporate Overview: NHS Human Services, Inc. (NHS), through its subsidiaries, is a community-based, non-profit organization dedicated to serving the special needs of over 40,000 children and adults annually. NHS is a nationally recognized human service organization whose programs provide care to children and adults in the following areas: Addictive Diseases, Autism, Education, Intellectual and Developmental Disabilities, Juvenile Justice, Mental Health, Elder Care, Traumatic Brain Injury, and Treatment Foster Care.

At numerous program sites in multiple states, NHS is proud to enlist a deeply committed and highly renowned staff of human service professionals with years of front-line experience. NHS employees bring compassion and commitment to their daily work and to the individuals they serve. NHS distinguishes itself from other providers by offering a full range of integrated behavioral healthcare and developmental disability services along a comprehensive continuum of care. The work of NHS is anchored in the firm belief that every individual has the right to achieve growth, dignity and fulfillment in their daily lives.

Corporate Press Contact:
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Administrative Locations:
Corporate Headquarters
620 E. Germantown Pike
Lafayette Hill, PA 19444
610.260.4600

Eastern Region Operations
906 Bethlehem Pike
Erdenheim, PA 19038
215.836.3111

Central/Western Region Operations
4391 Sturbridge Drive
Harrisburg, PA 17110
717.441.3700
States Served:
Pennsylvania, New Jersey, New York, Maryland, Delaware, Virginia, Louisiana, and Michigan

Executive Team:
- Joseph Martz, Chief Executive Officer
- Derrick Yacovelli, Chief Financial Officer
- Leah Pason, Executive Vice President, Corporate Administration
- Michael Barton, Executive Vice President, Behavioral Health Division
- Terrence McNelis, Executive Vice President, Intellectual and Developmental Disabilities Division
- Karen Markle, Executive Vice President, Education and Autism Division
- John M. Ciavardone, Senior Vice President, Compliance and Quality and Chief Compliance Officer
- Mike Ernst, Vice President, Human Resources
- Malcolm Musgrove, Vice President for NHS Children's Services
- Betty Boyd, Vice President, Philadelphia I/DD Services
- Rayni Anderson Brindley, Vice President of Operations, Central Western Region
- Richard Yanoski, Vice President, Corporate Vice President, Business Development, NHS Management Company
- Thomas Morgan, Vice President, Information Technology
- Simon Whang, Corporate Controller
- Frank Guthridge, Vice President, NHS Human Services Foundation

History:
- 1969:
  - The Northwest Center opens as one of the first three base service units in Philadelphia utilizing federal grant money.
- 1980s:
  - Operations expand throughout Philadelphia and the surrounding counties. Services are extended eastward to New Jersey and westward to Harrisburg.
- 1990s:
  - The Child Psychiatry Center and Parkside Human Services merge with NHS to expand services to children and individuals with addictive diseases.
  - Expansion of services continue westward in PA, with the addition of 10 new counties.
  - NHS was awarded a contract to run the Woodhaven Center, the largest ICF/MR in PA.
  - The Northwestern Academy opens in Coal Township, PA, providing services to adjudicated youth.
- 2000s:
  - The Board appoints the Honorable M. Joseph Rocks as Chairman and CEO.
  - The organization’s name Northwestern Human Services officially changes to NHS Human Services, Inc.
  - Expansion continues into Virginia, New York, Maryland, Delaware, and Louisiana.
  - The first NHS School opens its doors in Herminie, PA.
  - Acquisitions include:
    - Allegheny Valley School
    - Tri-County Human Services
    - The Association for Independent Growth
    - Life Tree Pharmacy
    - Fresh Start Now and Fresh Start Foundation
  - Joint Venture:
    - Special Education and Behavioral Connections
  - 17 additional NHS Schools open throughout Pennsylvania
Number of Employees: 10,500

Number of Program Locations: More than 665

Corporate Recognition & Awards

- October 27, 2008:
  - Senator M. Joseph Rocks, Chairman and CEO Receives Health Ethics Trust Fellowship
  - NHS Compliance Program received:
    - The Best Compliance Practice – Behavioral Health Compliance
    - Best Compliance Practice – Response to Internal Investigations of Improper Conduct and Corrective Action Procedures
    - Best Compliance Practice – Quality Performance Review Process

- May 7, 2009: 2008 NHS Annual Report recognized by the Graphic Arts Association with the Franklin Award for Excellence as best in its class

- June 24, 2009: NHS Human Services Named Top 100 Public, Private and Nonprofit Employers 2009 by The Philadelphia Inquirer

- September 4, 2009: Michael J. Breslin, Chief Operating Officer honored for Excellence in Non-Profit Management by Cambridge Who’s Who

- October 5, 2009: NHS Compliance Program receives 3 Year Certification from The Commission on Compliance Program Effectiveness

- October 26, 2009: John Ciavardone, Sr. VP and CCO receives Health Ethics Trust Fellowship

- June 2014: Senator M. Joseph Rocks, former Chairman and CEO, receives Lifetime Achievement Award from Rehabilitation and Community Providers Association for his support of individuals with behavioral health needs.

Publications

- March 2009: NHS Human Services profiled in Healthcare Digital publication
- August 2009: NHS Human Services profiled in Inside Healthcare publication
- See Press Page for additional publications